

OnPoint Release 9.4 Sept. 2025 - Jan. 2026
Release Notes - Web Version

Enhancement = improvement to an existing system feature
New Feature = new capability in the system
Update = Improved Functionality

Course Manager (OPCM)							
Item #	Configuration Area	Functional Area	Testable	Issue Type	Summary	Description	Release Bundle
CORE-12196	-	OPCM > Home > LRS Viewer	Yes	Update	LRS Viewer filters no longer limit exported fields	When exporting records from the LRS Viewer in OPCM, the currently applied filters will no longer limit which fields are included in the export. Previously if a filter was applied to the viewer, the same filter would limit which fields would be exported.	9.4
CORE-12010	-	OPCM > Home > Tasks	Yes	Update	Updates to the Task Queue for clarity of the time data displayed	The Task Queue now shows when each task starts in a separate column as well as displaying the duration of each task in a standard format of HH:MM:SS.## where the larger time values are 00 instead of not displaying.	9.4
CORE-12018	-	OPCM > Home > Tasks	Yes	Update	Added a "My Tasks" filter to the OPCM Task Queue	A new "My Tasks" option has been added to the Task Queue on the OPCM Homepage. When selected, it displays only the tasks initiated by the currently logged-in admin.	9.4
CORE-11773	OPCM > Home > Delete requests pending	OPCM > Administration > Configuration > Dashboards	Yes	Update	Added option to permanently delete dashboards	Updates have been made to the Pending Deletion tasks to show any "Request Delete" Dashboards and to allow an Admin to action those items in order to permanently delete them. Dashboards with a status of "delete request" now show in a new section in the Deletion tasks accessed from the pending tasks section on the home page of OPCM.	9.4
CORE-11877, CORE-11878	-	OPCM > Various Reports	No	Update	High impact icon now dynamically shown for reports based on performance cost	The Course Manager reports list views have been updated to visually indicate which reports are considered high impact. The high impact icon will appear for any report whose performance cost is greater than or equal to the threshold defined in the new High Impact Reports Threshold slice configuration. This allows administrators to see the reports that will likely need to be run in the background to prevent performance impact.	9.4
CORE-12227	-	OPCM > Various Reports	No	Update	Update for better report task management	Updates have been made to the task management process of queuing longer running reports to ensure that multiple report tasks are not started. This situation could present itself with longer running reports and would take up unnecessary resources.	9.4.1
CORE-11932	-	OPCM > Scheduled report deeplink	No	Update	Updated the manager selection process for Scheduled reports	Corrections have been made to the process of determining which managers should receive scheduled report notifications. The process was previously looking for managers of the group set as the recipient, and it has now been updated to determine the managers that were members of that group to then have the scheduled report run for their managed groups.	9.4
CORE-11882, CORE-12109	-	OPCM > Various Progress Boards/Game Boards	Yes	Update	Updates to the Board Configurator process to update copies	Updates have been made to the Board Configurator process to ensure that boards properly load the configurator options when core library updates have been made to the primary Board. Previously these main file configuration updates to add a feature to a board would cause the configurator to either not reflect the new changes or to fail to load once the updates have been made to the copies. These updates ensure that library changes to the main board are properly copied to the replica boards and that those updates work as expected.	9.4
CORE-12143	-	OPCM > Various Objects > Sharing	Yes	Update	Meta tags now included in object sharing	When content is shared to another slice or the sharing is updated, the shared object's metatags are now copied to all shared versions. Previously these tags were not carried over.	9.4
CORE-12028, CORE-12029	-	OPCM > Various Object Assignments	Yes	Update	Updates to add in E-signature checks to "Update Status" and Mobile	The "Update Status" library has been updated to ensure that it checks if the assignment requires e-sig as part of the check on completion. This impacts all locations using these libraries, specifically the "Update Status" option at the object or user levels as well as the completion check that occurs from Mobile. Assignments that require e-sig should remain incomplete if the user has not provided their e-signature for that assignment. This specifically impacts the update status option at the object information in OPCM and the completion checks from mobile.	9.4
CORE-11831, CORE-11832	-	OPCM > Various Objects > Triggers > Add Assignment OPCM > Administration > Import/Export > Group Assignments	Yes	Update	Dynamic groups can no longer be assigned via triggered assignments or the Group Assign Utility	Updates have been made to prevent users being assigned to Dynamic Groups via triggered assignments or the Group Assignment utility. Dynamic group membership should be controlled by the Dynamic Group rules themselves and it is not allowable to assign a user directly to a Dynamic group as they could potentially be removed when the Dynamic rules run next.	9.4
CORE-11971	-	OPCM > Various Objects > Content / Assessments > Courses / Nuggets / Assessment Sets > Assignments	Yes	Enhancement	Option added to "Add Assessment" directly from object Assignments tabs	The Assignments tabs for Courses, Nuggets and Assessment Sets have been updated to provide an "Add Assessment" link on the Assessments section of the page. This allows for an admin to go directly to the process of manually creating an Assessment and having it associated with the object. Previously assessments had to be created and then assigned to the object as separate tasks.	9.4
CORE-11766	-	OPCM > Various Objects > Recertify	Yes	Update	Updated messaging to alert admins when using the recertify functions	Additional messaging has been added to the page to alert Admins as to what the recertification process will do as well as additional information in the prompt when "Recertify Now" is selected, as to how to proceed successfully in this multi-step process.	9.4
CORE-12189	-	OPCM > Various Content > HTML Editor	Yes	Update	Updates to the html editor to properly deal with bulleted lists	The HTML editor accessed from notifications, object descriptions, etc has been updated to properly add bulleted lists to the html when selected. Previously, bulleted lists would be added as numeric lists instead of showing bullets.	9.4.3
CORE-12353	-	OPCM > Various Objects > Failed to Start / Failed to Finish triggers	No	Update	Update existing Due date based triggers to use Reminders	The ability to create failed to start / failed to finish triggers based on a user's due date has been shifted to due date reminders. The underlying function within the triggers was in direct conflict with other failed to start / failed to finish options and has been removed from these triggers. As part of the 9.4.8 OPLS update, a one time process will be run to transition existing due date based triggers to utilize the due date reminder functionality.	9.4.8
CORE-12396	-	OPCM > Various Objects > Failed to Start / Failed to Finish triggers	Yes	Update	Update to re-enable time based notification options in triggers	The previous 9.4.8 Hot Fix build incorrectly disabled the ability to utilize time based rules on triggered notifications. This was especially specific to "before" event session triggers. The time based notification rules have been reenabled for all object types where appropriate.	9.4.10
CORE-12314	-	OPCM > Various Objects > Failed to Start / Failed to Finish triggers	Yes	Update	Corrected an issue that prevented failed to start / failed to finish triggers from firing	An issue has been corrected that prevented Failed to Start / Failed to Finish triggers from firing when specifically set up without using the due date values. This issue presented itself as soon as a Curriculum based failed to finish trigger had been created and specifically prevented failed to finish skill profile triggers from firing with ids above that of the curriculum.	9.4.8
CORE-11800	-	OPCM > Users & Groups > Users & Managers > Select User > Memberships > Dynamic Group Memberships	Yes	Enhancement	Added a new "Inactive" subsection under the "Dynamic Group Membership" section on the User's Membership tab	A new "Inactive" subsection has been added to the "Dynamic Group Membership" on the User's Membership tab. This now displays dynamic groups marked as "inactive" or "request deleted" in this section, with group names styled using a strikethrough. This update was added in order to differentiate active Dynamic Group membership from inactive or request delete.	9.4
CORE-12300, CORE-12312	-	OPCM > Users & Groups > User Groups > Dynamic Group	No	Update	Prevent duplicate user parameter values in dynamic group rules	Updates have been made to prevent the invalid display of duplicate user parameters in the Dynamic Group rules. These duplicate values were added to the view on occasion on startup and efforts have been made to prevent the creation of these duplicate values and also to correct any existing situations that may have been using the duplicate values.	9.4.8
CORE-11757	-	OPCM > Users & Groups > Users & Managers > Select a User > User Information	Yes	Update	OPCM no longer displays "Phone Permission Denied" in user phone number fields	The Mobile Gateway previously recorded the string "PHONE PERMISSION DENIED" for a user's mobile phone number fields when a user registered via a mobile device (e.g. Android). This value is no longer recorded in the user's phone number fields when registering a mobile app to the user's account.	9.4
CORE-12258	-	OPCM > Users & Groups > Users & Managers > User Wizard	Yes	Update	Updates to the User Wizard to ensure Primary group assignments are made to newly added users	Updates have been made to the User Creation Wizard to ensure that the process of assigning the user to a Primary group is properly calling the libraries to make any group assignments to the newly added users.	9.4.2
CORE-11868	-	OPCM > Users & Groups > Users & Managers > Select a User > Assignments	Yes	Update	Support added for displaying xAPI statements button for assigned cmis courses	The User Course Status view page in OPCM now displays the xAPI statements button for cmis course assignments. This opens the LRS viewer specific to that course and displays the statements captured for the selected user and course.	9.4
CORE-12118, CORE-12165	-	OPCM > Users & Groups > Users & Managers > Select User > Assignments > Select Skill Profile or Curriculum	Yes	Enhancement	Added an "Assignment Reset" function for Assigned Skill Profiles and Curricula	An option has been added to a user's assignment details in Course Manager to allow an admin to "Reset" an Assigned Skill Profile or Curriculum for a user in a way that would unassign and reassign the collection to the user as well as any Skill Profiles within a Curriculum. Not Attempted items within the collection would be reassigned to the user as well. This process provides an admin option to more easily reset a user's assignments to the current version of the Skill Profile or Curriculum. A job aid will be provided for further details on this function.	9.4
CORE-11763	-	OPCM > Users & Groups > Groups > Dynamic Membership Group > Dynamic Membership > Membership Processing	Yes	Update	User Selector Membership Processing page updated to show "last updated" information for selector dynamic groups	Previously, the "Membership Processing" Tab for Dynamic Groups displayed the last updated date and the name of the admin for "legacy"-based dynamic rules only. This page has been updated to show the same information for groups configured using "selector"-based dynamic group membership rules.	9.4
CORE-11840	-	OPCM > Users & Groups > Groups > Dynamic Membership > Membership Selector Rules > Edit > Membership > Org Chart	Yes	Enhancement	Dynamic Membership Groups now support Org Chart-based membership rules	Admins can now define Dynamic Membership Groups using a new Org Chart rule. This rule includes all members and managers of a selected org chart node, as well as users and managers from all child nodes.	9.4
CORE-12334	-	OPCM > Users & Groups > Reports > Report 1036	No	Update	Updates to the results columns in report 1036 (Assignment Completion Time Analysis by Primary Group)	Updates have been made to report 1036 (Assignment Completion Time Analysis by Primary Group) to update the results view to include an "Assignment Id" column and prevent duplicate activity assignment entries from occurring.	9.4.8
CORE-11931	-	OPCM > Users & Groups > Reports > Report 1284	Yes	Update	Additional column added to Report 1284 for last access date	Report 1284 "User Assignment Status by Group" has been updated to allow for including an additional column for "Last access date". This value is available in the Display options for the report and specifically presents itself when a user may have completed the item some time ago, but accessed recently and is showing in report results even though they did not complete in the timeframe. The report logic utilizes the assignment date, last access date, and completion date to show records in the results.	9.4

CORE-12228	-	OPCM > Users & Groups > Reports > Report 1284	No	Update	Optimizations added to Report 1284 (User Assignment Status by Group) to better utilize resources for larger data sets	Updates and optimizations have been added to Report 1284 (User Assignment Status by Group) to better utilize resources for large data sets.	9.4.1
CORE-11752	-	OPCM > Users & Groups > Reports > Report 1309	Yes	Update	Report 1309 updated to add in select2 style filters and optimize to the latest libraries	Updates have been made to report 1309 (User List by Last Login) to utilize the latest report code including select2 style filters and optimizations for larger data sets.	9.4
CORE-11821	-	OPCM > Users & Groups > Reports > Report 1538	Yes	Update	Creation of a new Object Progress report	A new report 1538 "Object Progress" has been created that allows for selecting a specific object(s) and returns the current progress for all users assigned to that object from the selected group(s). The report requires that an object be selected and allows for multi-select for objects of the same type.	9.4
CORE-12339	-	OPCM > Users & Groups > Reports > Report 1530 (Custom Report)	Yes	Update	Updated the lookup for Content to show in the Custom report to remove extraneous parameter check	The Key Completions custom report for Teaching Strategies has been updated to remove an extra lookup that was incorrectly relying on the Key Completion parameter as well as "CEU Credits" and "Hours". These last 2 parameter checks were from an earlier version of the report and should no longer be necessary and have been removed. The report now solely relies on the "Key Completion" parameter to determine if the object should show in the results of the report.	9.4.8
CORE-11990	-	OPCM > Content > Select Content > Sharing	Yes	Update	Updated sharing for Course changes reflected to Replicas	Updates have been made to the process of sharing a SCORM course to ensure that if the primary course type is changed, the replicas are also updated to match the new type and launch information. It was found that changes to the type of the primary course, such as shifting from SCORM 1.2 to 2004, were not properly reflected in the replica copies of that same course, causing them to fail to launch.	9.4
CORE-11968, CORE-12007	-	OPCM > Content > Courses > Select Course > Advanced	Yes	Enhancement	An "Authoring Tool" value is now displayed on the advanced tab of SCORM, xAPI, and cmis courses	The Advanced tab of SCORM, xAPI, cmis courses now shows a new field for the detected authoring tool of each course. If this value has not been determined yet, the field shows a "Detect" link that initiates the process to update the Authoring tool for the selected Course. The possible Authoring tools at present are Storyline, Rise, Lectora, or Unknown. Each release will add additional detection functions to this area. The authoring tool is informational but also is used with the AI features for content extractions.	9.4
CORE-11926	-	OPCM > Content > Courses > Select Course > Update Status	No	Update	Course-level Update Status now removes any orphaned records	The Course Update Status action at the course level now removes test page records tied to unassigned or deleted tests.	9.4
CORE-11927	-	OPCM > Content > Nuggets > Select Nugget > Update Status	No	Update	Nugget-level Update Status now removes any orphaned records	The Update Status action at the Nugget level now removes test page records tied to unassigned or deleted tests.	9.4
CORE-11819	-	OPCM > Content > Reports > Report 1059	Yes	Update	Improved filtering logic for report 1059	Report 1059 "Course Completion Percent" has been updated to respect the selected date range. The "Total Courses" column now honors the selected date range by including only those courses that were assigned, accessed, or completed within that range.	9.4
CORE-11758	-	OPCM > Content > Reports > Report 1419	Yes	Update	Report 1419 updated to improve efficiencies and correct for issues caused by large data sets	Report 1419 (xAPI Test Answer Analysis) has been updated to remove the "most common incorrect answer" from the queries and the results as this was causing issues with this report running to conclusion on large data sets. With this column removed the report runs quickly.	9.4
CORE-12251	-	OPCM > Content > Reports > Report 1419	No	Update	Removal of "most common wrong answer" column from the xAPI Test Answer Analysis report results	Report 1419 has been updated to remove the "Most Common Wrong Answer" column from the results of the report. This data was captured in a way in this report that it was unsustainable at scale and caused the report to fail to run to completion in most situations. A separate report will be generated specifically for capturing this data for a selected course instead of being incorporated into this existing report.	9.4.2
CORE-11860	OPCM > Assessments > Tests > Select a Test > Assignments	-	Yes	Enhancement	Addition of the ability to define a title for Question Pools	Support has been added to define a title for each individual Question set / pool that is established for an assessment. This question pool is displayed in Course Manager and then also available to the Test Template to show in assessments. This also requires a Test Template update to utilize.	9.4
CORE-11861	OPCM > Assessments > Tests > Select a Test > Assignments	-	Yes	Enhancement	Options added for indicating Question Pools to users	Updates have been made to the Test Templates as well as the set up of tests in OPCM to allow an admin to configure whether Question Pool titles should be shown to users in the template. This allows for setting up visual separation of question pools within a given test and is configured at the individual test in Course Manager. Any question pool instructions such as pulling 5 of 10 available questions and randomization are still honored.	9.4
CORE-11876	-	OPCM > Assessments > Interactive Assessments > Select Interactive Assessment > Triggers	Yes	Update	"Other" and "Mentor" added as Send To options for Interactive Assessment "Actor Managers" triggered notification	The Interactive Assessment "Actor Managers" triggered notification has been updated to include "Other" and "Mentor" as Send To options, functioning the same as existing triggers.	9.4
CORE-12388	-	OPCM > Assessments > Reports > Report 1361	No	Update	Updated column headers on report 1361 to better reflect results	The column headers for report 1361 (Test Answer Analysis) have been updated so that the headers better reflect the data in each column. The new column headings are outlined below. Phrase Translation number_correct Number of Correct correct_percent Correct % number_incorrect Number of Incorrect incorrect_percent Incorrect % unknown_number Unknown Number unknown_percent Unknown %	9.4.10
CORE-12199, CORE-12200	-	OPCM > Events & Activities > Events > Select Event > Advanced > Deep Links	No	Update	Updated event deep link keywords to launch to correct actionable page in the UI	The keyword for event-type deep links has been updated to launch the user to the appropriate event page in the UI. This changes the deep link provided to admins in OPCM and included in triggered notifications for all events going forward.	9.4
CORE-11993	OPCM > Events & Activities > ILTs or Webinars > Events	OPCM > Events & Activities > ILTs or Webinars > Events > Classes	Yes	Update	New Event-level control for Event Session Group availability	A new configuration option at the Event level allows admins to control whether Event Session Groups are auto-enabled, optional, or entirely disabled for sessions within the event.	9.4
CORE-11917	-	OPCM > Events & Activities > ILT or Webinar > Select Event > Classes > Schedule Users	Yes	Update	Updates to the "Missing Session Assignment" page to indicate inactive users	To better indicate inactive users, the Missing Session Assignment page within a specific Event Class has been updated to indicate "inactive" users with a notation in italics after the user's name. This is done in the same pattern as other pages within the event - schedule users pages.	9.4
CORE-11916	-	OPCM > Events & Activities > ILT or Webinar > Select Event > Classes > Sessions	Yes	Update	When filtering the instructor list, the Enter key now applies the filter	On the Session information page, entering text in the instructor search field and pressing the Enter key should filter the list without selecting the "Search" icon.	9.4
CORE-12251	-	OPCM > Events & Activities > ILT or Webinar > Select an Event > Assign users to Event	No	Update	Update the process of auto assigning users to sessions with audience restrictions	Updates were made in the 9.4 release to support the Auto assign session process assigning users to the sessions based on the expected audience restrictions. An additional check was removed from this process that prevented session assignment for users if the event was not available in the user's catalog(s). This allows for users to be assigned to the event and they should be appropriately assigned to a session (if auto assign is set to yes) based on the audience restrictions. Previously user auto assignment did not conform to the audience restrictions for auto assigned users and then when added, was still checking that the event was available to the user in their catalog(s).	9.4.2
CORE-11812	-	OPCM > Events & Activities > Select Event > Select Session > Triggers	Yes	Update	Event Session Triggers no longer show ical option with "Other" recipient	Updates have been made to all Event Session triggered notifications to not show the ical option when the notification recipient of "Other" is selected. As these individuals are not users in the OPLS, the ical attachment would be incorrect and therefore should not be an option available.	9.4
CORE-11922	-	OPCM > Event & Activities > Events > Triggers	Yes	Update	Improved iCal calendar entry naming for triggered event notifications	Triggered email notifications with iCal calendar invites will now display the name of the event as the calendar entry title, instead of the static notification title. This provides clearer identification of scheduled events for recipients and ensures better calendar organization.	9.4
CORE-11923	-	OPCM > Event & Activities > Events > Triggers	Yes	Update	Improved calendar invite delivery to ensure individual RSVP options are visible	Triggered email notifications with iCal calendar invites now include uniquely generated subject lines, helping ensure each session's invite appears separately and RSVP options are available per session.	9.4
CORE-12229	-	OPCM > Events & Activities > Events > Triggers > Reminders	No	Update	Corrected Event Reminder substitution values for Session locations	The substitution process for Event Session locations used in Event Reminders was not properly looking up the location and instead leaving these values empty. This has been corrected.	9.4.1
CORE-11781	-	OPCM > Events & Activities > Webinars > Class > Session > Participation	Yes	Enhancement	Updated WebEx Session Participation display to include the captured email and name for each	The WebEx Session Participation page has been updated to show the "WebEx Name" value stored in the database for each attendee. This will assist Admins in review of WebEx participation information to see both the "name" and "email" returned to us from WebEx.	9.4
CORE-11782	-	Course Manager > Events & Activities > Webinars > Class > Session > Participation	Yes	Enhancement	Updated the WebEx Session Participants page to provide filtering for matched or unmatched participants	The WebEx Session Participation page has been updated to include a filter that allows Admins to toggle between viewing all WebEx participant data or only those participants who could not be matched to enrolled registrants.	9.4
CORE-11871	-	OPCM > Events & Activities > Select Event > Select Session > Session Registration	Yes	Update	Warning added to session registration for slices with conflicting slice configurations	A new alert has been added to the session registration page to inform administrators when audience field restrictions will not be applied due to the "Apply Audience Field Restrictions" slice configuration being disabled.	9.4
CORE-11818	-	OPCM > Events & Activities > Webinar Event > Event Session creation / Edit	Yes	Update	Primary host is now required when creating or updating integrated webinar sessions	Resolved an issue in which integrated webinar sessions, such as WebEx, could be created or updated without a primary host. The session creation and edit forms now enforce host selection.	9.4
CORE-11957	-	OPCM > Events & Activities > Select Event > Classes > Add/Edit Session	Yes	Update	Added an alert when an admin navigates from a partially saved Event Session	A warning modal has been implemented to prevent or discourage admins from navigating away from a new session edit page without either saving or deleting the session. Additional checks have been put in place to ensure that this message appears from non-standard navigation such as navigating to other pages through the menu system. In previous versions, admins could navigate away in these paths creating a partially saved Event Session for the instructor.	9.4

CORE-12179	-	OPCM > Events & Activities > Events > Classes > Select a Session > Notes	Yes	Update	Updates to Session Notes page in OPCM	The Session Notes page for event sessions in OPCM has received several updates, including renaming the informational text box and adjusting the location of the Add Note button.	9.4
CORE-11925	-	OPCM > Events & Activities > Webinars > Select an Event > Classes > Create a Session	Yes	Update	Updated the creation of WebEx sessions with HTML tags in the title or description	The process to create an event session in WebEx has been updated to strip out any HTML characters from the Title and Description fields of an Event or Session when using the WebEx APIs. As the APIs do not support these characters, they were previously sent out and shown in WebEx as the HTML code instead of the encoded values.	9.4
CORE-11829	-	OPCM > Events & Activities > Select Event > Classes > Session > Instructor/Host	Yes	Update	Updated instructor selection for sessions in OPCM	When filtering the Instructor list for a session in OPCM, selecting the "Enter" key previously activated the "Start Session" button instead of applying the filter to the Instructor list. This has been corrected by removing the drop down selection and replacing it with a button that opens an instructor selection page instead.	9.4
CORE-11887	-	OPCM > Events & Activities > Select an Event > Classes > Create or Edit a Session of a URL type Webinar	Yes	Update	Relaxed host requirement for URL Webinar event types during manual session creation and update	Manual creation and editing of sessions now allows "URL Webinar" event types to be saved without a designated host. This change reflects common usage patterns where hosts are not always needed for this session type. Other event types (eg WebEx, Teams, ZOOM) will still require a host.	9.4
CORE-11907, CORE-11913	-	OPCM > Events & Activities > Webinars > Select Event > Class	Yes	Update	Default Webinar Pre/Post Join Time settings added to Event Classes	Webinar Pre and Post Join Time values and Instructor-Led/Open/Close Registration values have been added at the Event Class level so they can serve as defaults for any sessions created under that class. These class-level values follow the customer-level default settings and can be customized at the class level.	9.4
CORE-11915	-	OPCM > Events & Activities > Select an Event > Classes > Select a Session > Add Linked Sessions > Change Primary Instructor	Yes	Update	Added support for selecting cross-slice instructors in linked session creation	A new Cross-Slice Instructors toggle has been added to the Change Primary Instructor page during the Create Linked Session workflow. This was previously provided on other pages, but not in the process of creating linked sessions and changing the Instructor. This is needed in order to assist in workflow management for creating new linked sessions.	9.4
CORE-12041	-	OPCM > Events & Activities > Event Session Wizard	Yes	Update	Updated the Event Session Wizard to utilize the default join and registration open / close values	With the updates to allow for setting the Default Join time as well as Default Open / Close Registration values at the Class level, updates have been made to the Event Session wizard to ensure that the class level values are adhered to when creating new sessions.	9.4
CORE-11795	-	OPCM > Events & Activities > Reports > Report 1386	Yes	Enhancement	Implemented caching for the Event filter on Report 1386	Implement caching for the Event filter on Report 1386 by storing the last selected event for each admin. When the admin revisits the report, the cached event should be pre-selected.	9.4
CORE-12402	-	OPCM > Events & Activities > Reports > Report 1121	Yes	Update	Updates to Report 1121 to add group filter and duration	Report 1121 (Event Registration / Attendance by date range) has been updated to add in a group / org filter as well as option in the display options to include the Event session duration in the results of the report.	9.4.11
CORE-11772	-	OPCM > Skills & Games > Skill Profile or Curriculum > Update Status	Yes	Update	Additional prompts added to Update Status of a Skill Profile or Curriculum	Additional prompting has been added when an Admin selects Finished when making adjustments to a Skill Profile or Curriculum. This prompting alerts the admin if the Update Status needs to be executed and provides an option on the Modal popup to execute that action.	9.4
CORE-12248	-	OPCM > Skills & Games > Curriculums > Select Curriculum > Reset Status	No	Update	Update the Curriculum "Reset Status" option to include nested Skill Profiles	The "Reset Status" function at the Curriculum has been updated to ensure that it correctly also resets any Skill Profiles that are a part of the Curriculum. Previously, the Skill Profiles within the Curriculum were not reset and maintained their original assignment date and assignments.	9.4.2
CORE-11920	-	OPCM > Skill Profiles or Curriculums > Progress Boards	No	Update	Corrected an issue where progress board updates were not reflected in copies	An issue has been resolved in the process of updating Progress Boards with library updates where these updates would not get properly populated down to the progress board copies as expected.	9.4
CORE-11723	-	OPCM > Messaging > Ad Hoc Notifications > To Group Assignees	Yes	Update	Ad-hoc group member messaging now only sends messages to active members of the group	The "Send to" option for Ad Hoc Group messages has been commented out. Now only active accounts will receive ad hoc group notifications.	9.4
CORE-11960	-	OPCM > Messaging > Standard Notifications > Report Notifications	Yes	Update	Added support for schedule title field in scheduled report triggered notifications	Scheduled Report triggered notifications now support a substitution field for adding in the schedule title.	9.4
CORE-11947	-	OPCM > Messaging > Monitor Queues > Email Queue	No	Update	Scheduled report recipients now restricted to GM and RM roles	Scheduled report email notifications are now only sent to GM and RM system roles. This update prevents notifications from going out to accounts after their role has been adjusted to a user, yet they were previously set to receive scheduled reports for their managed groups.	9.4
CORE-11999, CORE-12031	-	OPCM > Messaging > Monitor Queues > Notification/Email Queues	Yes	Update	Corrected unintentional deletion of items from Notification and Email Queues	Admins can now select an item from the Notification and Email Queues and then navigate to the next page of results without deleting the selected items from the Queues.	9.4
CORE-11794	-	OPCM > Messaging > Message Blocks	No	Enhancement	Updated the Administration of Message Blocks to provide more flexibility	Message blocks have been updated to provide additional flexibility and use within the User Interface and Performance Manager. Message Blocks provide for a means for large blocks of text to be utilized within help or the UI while allowing customer admins the ability to edit these blocks more easily than changing language file values. A feature guide is available for additional explanation of Message Block editing and usefulness.	9.4
CORE-11759	-	OPCM > Administration > Catalogs > Select a Catalog > Assigned Groups	Yes	Update	Group Status indicator added for Inactive/Req Delete groups assigned to Catalogs	The view of Assigned Groups to a specific Catalog has been updated to indicate which assigned groups are inactive. Text has been added after the title as well as the standard yellow background to indicate Inactive groups.	9.4
CORE-11873	OPCM > Administration > Configuration > Slice > User Transcript Configuration	Various > User Transcript	Yes	Update	User Transcript configuration added to "Show Test Information"	The User Transcript has been updated to allow for configuring that the transcript shows test information including test attempts and scores as well as XAPI and SCORM test scores. These options are configured in the User Transcript configurations in OPCM and then appear in the user transcript accessed from OPCM, OPPM, and the user interface.	9.4
CORE-11768, CORE-11789	OPCM > Administration > Configuration > Slice > Index Search	User Portals > Search	Yes	Enhancement	Provided a configuration modal for managing the indexed search weighting	A new Configuration popup has been provided to allow more granular customer admin management of the indexed search criteria. The new indexed search is utilized to perform UIUX-based searches and these configurations allow a customer to better manage how the weighting is applied for elements such as meta tags, names, descriptions, etc. Note, indexed search requires a UI update.	9.4
CORE-11816, CORE-11817	OPCM > Administration > Configuration > Slice > WebEx Settings	OPCM > Events & Activities > Webinars > Select a WebEx Webinar	Yes	Update	WebEx meeting creation now supports "siteUrl" value	WebEx meeting creation has been updated to allow admins to utilize a "siteUrl" value, allowing admins to target specific WebEx sites. This is particularly useful in multi-site or test environments where it may be needed to target a specific WebEx Site URL when creating WebEx Meetings.	9.4
CORE-11935	-	OPCM > Administration > Audit Trail	Yes	Update	Updates made to the Audit Trail for Org Charts	Assigning a user or manager to an org unit now logs User and Admin IDs, resulting in improved entries recorded in OPCM's audit trail.	9.4
CORE-11845	-	OPCM > Administration > Import/Export > Import Data > Import Users	Yes	Update	Users with duplicate emails are now excluded from the CSV import	When using the csv user import, additional checks have been added to ensure that any user with a duplicate email (either matching an existing user in the system or another user in the same file) will be excluded from the import.	9.4
CORE-11952	-	OPCM > Administration > Import / Export > Import Data > Import Users	Yes	Update	Updates to CSV user import to support special characters	Updates have been made to the csv user import process to ensure that special characters in any of the user fields are written to the database in the standard html encoded format. This is to maintain consistency with other user data functions. The expected format of a character such as "&" in the database is captured as "&".	9.4
CORE-11892	-	OPCM > Administration > Import/Export > Import Data > Bulk Assignment Management	Yes	Update	Added option to bulk unassign Not Attempted Skill Profiles and Curriculum items	When using bulk unassign actions in Course Manager, administrators can now optionally remove all "Not Attempted" content within those collections when unassigning Skill Profiles or Curriculums from users.	9.4
CORE-12187	-	OPCM > Administration > Import / Export > Import Data > Bulk Assignment Management	Yes	Update	Added additional date validation to User Assignment Import tool	The Bulk Completion Import now validates the dates in the provided file against the requested action, ensuring that dates in a Mark Completion import are valid and in the past, or that dates in an Update Due Date import are valid and in the future.	9.4
CORE-12207	-	OPCM > Administration > Import / Export > Bulk Assignment Action	No	Update	Updates made to prevent duplicate Event Session Registration records with complete action	Updates have been made to the Bulk Assignment Completion process to prevent a situation where users being marked complete for a Skill Profile or Curriculum would receive duplicate session assignments if the user already had a session assigned for the event being marked complete.	9.4.1
CORE-11934	-	OPCM > Administration > Import/Export > Import Data > Group Assignments	Yes	Update	Updated Group Assignment Utility to display History data more clearly	The Assignment History view now includes clearer data with updated column names and new details for skipped assignments. - The Users Assigned column has been renamed to Group Assignments. The value stored in this column is now only the group assignments made, instead of the number of assignments listed in the uploaded .csv file. - A new column named Skipped Assignments has been added to display the number of assignments skipped (e.g., due to existing group assignments).	9.4

Performance Manager (OPPM)

Item #	Configuration Area	Functional Area	Testable	Issue Type	Summary	Description	Release Bundle
CORE-11890	-	OPPM > Users > Select User > Assignments	Yes	Update	Additional Event information now available when viewing a user's assignments	The Event Status column (Pending Status) in the user Assignments view in OPPM has been updated to display a more descriptive status that accurately matches the user's state in relation to session selection and attendance.	9.4

Content Presenter (OPCP)

Item #	Configuration Area	Functional Area	Testable	Issue Type	Summary	Description	Release Bundle
CORE-11771	-	OPCP > User Portals > Activities > Activity View	Yes	Update	Activity Comments in OPCP updated to visually separate User vs Manager comments	The view of Comments in an Activity in OPCP has been updated to visually separate the comments from the user vs manager so that the user comment block is to the right of the view and the manager comment block is justified to the left.	9.4
CORE-11790	-	OPCP	No	Update	Updated OPCP to prevent an error that is recorded from time value = NONE	It has been found in logging that some SCORM courses submit a Time value in an invalid format of "NONE" which is causing errors to be logged in OPCP when this occurs. OPCP has been updated to no longer generate a logged error when this value is encountered.	9.4
CORE-11919	-	OPCP	No	Update	Updates to timing on completion in OPCP	Updates have been made to the timing of determining a user's completion status when accessing assignments in OPCP that have an associated test. There were specific situations that could result in a user passing an associated test and exiting, but the process of checking completion could occur before the user's test results were fully recorded resulting in a user remaining incomplete for the assignment. Updates have been made to prevent this timing problem.	9.4

CORE-12174	-	OPCP > Assessment Set with Welcome message	No	Update	Updates have been made to the Content Presenter to handle Assessment Sets with Welcome Messages	Updates have been made to the Content Presenter to properly handle situation where an Assessment Set also has a defined Welcome Message. This welcome message could prevent the user from gaining completion for the Assessment Set depending on how the assignment was accessed. The update here ensures that the completion evaluation performed in the Content Presenter does not take into account the user having had a recorded access to the "Welcome Message" and helps ensure that there are no errant records related to the Welcome Message for the user's access.	9.4.2	
CORE-11944	-	OPCP > Content exit	No	Update	Updates to better handle removed feedback from a course or nugget	Updates have been made to the final evaluation process in OPCP to ensure that the current pages in the course are updated before determining completion. This specific situation could become an issue if a user accessed a course or nugget prior to that object having an assessment removed and then accessed and attempted to complete after the removal. The removed assessment could prevent the user from becoming complete for the object due to the errant test record. The process now determines if an assessment has been removed and deletes unnecessary records before the evaluation of completion.	9.4	
CORE-11946	-	OPCP > Content exit	No	Update	OPCP now checks SCORM / xAPI / cm5 completion more frequently	The OPCP application has been updated to evaluate the user's completion status for SCORM, xAPI, and cm5 content when the user has navigated away from the content page. These updates utilize the browser focus function to determine when the OPCP window has lost focus and to evaluate the completion status of the course if the underlying SCORM, xAPI, or cm5 page has been marked as complete. This evaluation will mark the user complete for the course as long as all course criteria are satisfied, such as E-sig, minimum time spent, OP assessment, etc.	9.4	
CORE-11959	-	OPCP > Content access	Yes	Update	Updates to ensure users are redirected to the Timed Out page on session expiration	In testing, it was found that there were scenarios where a user's session could expire and the Content Presenter would leave the user on the previous page even though their session was no longer valid. Updates have been made to address additional error handling and ensure that a user is redirected to the logout page when an error occurs when checking the user's session status. This alleviates situations where a user's session has expired but they remain on the content page and can navigate but their activity is not being recorded.	9.4	
CORE-12215, CORE-12213, CORE-12211, CORE-12210, CORE-12209, CORE-12208	-	OPCP > Content Mobile App > Content	No	Update	Updates to prevent negative Durations from being recorded from mobile app or OPCP access	Updates have been made to prevent negative duration values from being captured for assignments accessed in the mobile app or through OPCP. These negative durations could occur in multiple situations and efforts have been made to prevent these scenarios and capture the most correct data for a user's assignment access. In addition, updates have been made in the Mobile Gateway to ensure that times that are recorded as invalid do not default to the estimated duration for the assignment and instead are captured as 0 time as long as that is appropriate for the user's start / end times.	9.4.1	
CORE-12284	-	OPCP > User access to assignments with more than one Assessment	Yes	Update	Updates to provide better navigation for assignments with multiple assessments	When accessing a Course or Assessment Set that has multiple assessments through OPCP, the navigation did not allow the user to effectively get to secondary assessments. This has been updated to allow a user full navigation from the next or left hand navigational menu to launch to the next available assessment in the object.	9.4.6	
User Experience (OPUX)								
Item #	Configuration Area	Functional Area	Testable	Issue Type	Summary	Description	Release	Bundle
CORE-11738	-	OPUX > User Portals > Search	Yes	Update	Updates made to better manage the OPUX Indeed Search "exact match" options	Updates to the Search configurations have been put in place to ensure that the "exact match" flag is treated the same and provides the same results when called from the various locations in the UI. This means that a user does not need to put their entire phrase in double quotes in order to prioritize it in the search results.	9.4	
CORE-11774	-	OPUX > User Interfaces > Various	No	Update	Optimizations added to transition OPUX to use Global Cache	Optimizations have been made to the methods used by OPUX to use Global Cache. These updates are designed to improve the speed of performing searches, GDPR attestation, loading forums and thumbnails.	9.4	
CORE-11776	-	OPUX > User Interfaces > Various	No	Update	Updates to write the xAPI title value if none provided	Updates have been made to the process that captures the UI generated navigation xAPI statements to ensure that viewed and launched statements contain an appropriate title for the page viewed or the item launched. This update ensures that these values are captured for older UIs that have not yet been recently updated. The title value is used in analytics dashboards for friendly naming of the launched item or viewed page.	9.4	
CORE-11811	-	OPUX > Forums	No	Enhancement	Optimizations added to the Forum posts UI requests	Optimizations have been made to the methods used by the UI for displaying forum posts. These updates should increase the speed of loading forums as well as improve the efficiency of those calls.	9.4	
CORE-11813	-	OPUX > User Interfaces	Yes	Enhancement	Updated the rejoin logic for Webinar event sessions up to the session's end time	Users who have already been marked as participated or attended for a webinar event session can now rejoin that session until the session's end time. This allows for individuals that have joined within the appropriate time frame, but exited for whatever reason and need to rejoin to be able to get back into the session.	9.4	
CORE-11815, CORE-11852	-	OPUX > User Interfaces	Yes	Update	Users can now unassign themselves from self-assigned events	Support has been added for users to unassign themselves from self-assigned events, which also removes the user from all sessions of the event. Previously this was the only object type that was self-assigned that couldn't be unassigned.	9.4	
CORE-11964	-	OPUX > User Interface	No	Update	Added internal support to return a user's archived assignments	Internal support has been added to support the Archived assignments page in the UI. This method provides the data necessary for the UI to show a unique page of "Archived" assignments that a user can see in the interface. The Archived view provides no ability to launch content, but is a read only view of published, archived assignments. Custom UIs will need to be updated to utilize this view.	9.4	
CORE-12243	-	OPUX > Instructor > Event Attendance	No	Update	Additional values added to indicate to the UI if the customer uses the Participated Session Status	Additional information has been added to the Environment information provided to the UI so that the Event Instructor - Event Attendance pages know whether the customer utilizes the Participated Session Status. If the existing configuration is disabled then the UI should not show "Participated" as a possible session status. This update also requires a UI update to utilize this flag.	9.4.2	
CORE-12240	-	OPUX > Assessment Access	No	Update	Updates to the process of capturing test answers to remove emojis	Updates have been made to the process of submitting test answers from Test Templates to remove any emoji code submitted in answers from a user. In testing and Review, it was noticed that emoji characters submitted in the answers were causing issues in specific situations and needed to be removed without also incorrectly removing allowed styling in the answer text.	9.4.2	
User Portal (OPPPortal)								
Item #	Configuration Area	Functional Area	Testable	Issue Type	Summary	Description	Release	Bundle
CORE-11865	-	OPPPortal > Various > Deep Link > User Interfaces	Yes	Update	Messaging added to alert if a deep link popup window has been blocked	Additional alerts have been added to the OPPortal application to alert if a deep link popup has been blocked. The process detects if the popup launch failed and then provides a message to the user to alert that the popup failed to launch due to the browser popup blocker.	9.4	
CORE-11869	-	OPPPortal > Various > Deep Links	No	Update	Updates to the tracking of deep link usage	Updates have been made to the tracking information captured when a deep link is utilized by a user to ensure that the tracking information is more complete for analytics and reporting purposes.	9.4	
Document Manager (OPDoc)								
Item #	Configuration Area	Functional Area	Testable	Issue Type	Summary	Description	Release	Bundle
CORE-11979	-	OPDoc > Document > Deep Link	No	Update	Resolved issue preventing SA accounts from accessing documents via deep links	Accommodated for a path where SA accounts would sometimes see a document launch error when using document deep links.	9.4	
CORE-12408	-	OPDoc > Launch of opdoc linked nuggets from Mobile	No	Update	Updates added to ensure opdoc linked nuggets properly launch	An update has been made to OPDoc to ensure that users are properly authenticated when launching an opdoc linked nugget from the mobile CellCast app. This update ensures that launching these documents properly authenticates the user into opdoc and opens the document as expected.	9.4.11	
OPCommon (OPCommon)								
Item #	Configuration Area	Functional Area	Testable	Issue Type	Summary	Description	Release	Bundle
CORE-11586	Administration > Configuration > Slice > Use Org Chart to Determine Manager > Yes		Yes	Update	"Direct Manager" triggered notifications now also go to direct managers of a manager	Updates have been made to the process of sending notifications to a direct manager when managed by org chart to ensure that managers of managers receive triggered notifications. The process now sends notifications to the manager of the next node up in the org chart for a manager of a child node. Previously notifications were only sent to direct managers of members of the node.	9.4	
CORE-11746	OPCM > Various > Triggers	OPCM > Messaging > Monitor Queues	Yes	Update	Updated the process of sending notifications to a user's org node manager	The process of sending a notification to a user's Org Node manager has been updated so that if a user is a member of an Org node that does not have a defined manager, then any notifications triggered to go to the user's direct manager would be sent to the next node manager in the org chart.	9.4	
CORE-11775	-	OPCM > Various Processes	No	Update	Updated assignment libraries to avoid duplicate entries	The libraries used to make assignments of users to Events, Skill Profiles, and Curriculums have been adjusted to better prevent duplicate assignment entries from occurring on occasion. This situation was observed to have happened but cannot be replicated. Specifically, it looked to be occurring for these object types through the Bulk Assignment function on specific occasions.	9.4	
CORE-11886	-	OPCM > Events & Activities > Select Event with Auto-Assign	Yes	Update	Improved automatic session assignments to accommodate for session audience restrictions	For Events that are set to auto assign sessions, the process of auto assigning users to the session now takes into account any defined audience restrictions. If a user does not satisfy the audience restrictions then they will not be assigned to that session and would skip sessions until they meet the audience restrictions or there are none.	9.4	
CORE-11836	-	User iCal display in local calendars	Yes	Update	Improved Outlook compatibility for iCal invites in triggered notification emails	Event Session notifications that include the iCal attachment have been updated to better display as calendar invites in Outlook and other compatible email clients.	9.4	
LRS (OPLRS)								
Item #	Configuration Area	Functional Area	Testable	Issue Type	Summary	Description	Release	Bundle
CORE-11883	-	OPLRS	No	Update	Updates made to the xAPI test recording to capture test attempts from Rise in specific methods	It has been determined that there are scenarios where specific xAPI courses from Rise are recording test information in the LRS, but those are not being reflected in the test attempts data that is shown in Course Manager due to the way in which the content is passing the xapi data to the LRS. This is specifically being seen with Rise xapi content and looks to be related to the content NOT including the context activities grouping and parent id information for the lrs to make these connections. Accommodations have been made in the processing of these statements to catch this specific scenario and connect the answers and test attempts based on a partial match of the activity_id.	9.4	

CORE-11846, CORE-11850, CORE-11851	-	OPCM > LRS Viewer	Yes	Update	LRS Viewer now supports dynamic verb dropdown population	The LRS Viewer has been updated to populate the verb dropdown list with a distinct set of xAPI verbs.	9.4
Plugin Updates							
Item #	Configuration Area	Functional Area	Testable	Issue Type	Summary	Description	Release Bundle
CORE-11918	-	Xyleme Integration	No	Enhancement	Enhanced Xyleme integration to support updating from SCORM to xAPI	The Xyleme integration process has been updated to allow transitions from Scorm 1.2 or Scorm 2004 course types to xAPI or vice versa. The Xyleme update process will recognize the current type for the content and ensure that the type is updated appropriately when the course package in xyleme has been changed from its original type.	9.4
CORE-11967	-	Xyleme Integration	Yes	Update	Updated the Xyleme Plugin to generate a UUID for newly created content	Updates have been made to the Xyleme integration to ensure that new courses and nuggets created through the process have a UUID established for them upon creation. This unique UUID is utilized for sharing and connectivity for content items and is required for newly created content.	9.4
Mobile Gateway (OPMGW)							
Item #	Configuration Area	Functional Area	Testable	Issue Type	Summary	Description	Release Bundle
CORE-11912	-	Mobile	No	Update	Updates made to ensure deep link launches of specific types are recorded in xAPI navigation	Updates have been made to ensure that deep link launches of the types listed below are properly recorded in the xAPI navigation tracking statements. The deep links specifically accommodated for are as follows: Assessment Set launches to Test Set Templates; Interactive Assessment launched (user and manager); Managed User Transcript (Performance Manager); User Transcript (User Interface)	9.4
CORE-11956	-	Mobile app content access	No	Update	Corrected duplicate mobile access times	An update has been made to the mobile process of updating a user's access time to ensure that duplicate access entries are not recorded 1 hour apart.	9.4
CORE-12019, CORE-12021	-	Mobile - assignments	Yes	Enhancement	Updates made to the Mobile Gateway to support E-signature content in the CallCast app	Updates have been made to the Mobile Gateway to add in additional values to indicate to the CallCast mobile app if an assigned object has a requirement for E-signature in order to be completed and if that signature has been provided. This update helps to ensure that users are properly prompted to provide their signature for assignments with this requirement.	9.4
CORE-12006	-	Mobile - Teams or WebEx	No	Enhancement	Updated CallCast support to launch Teams WebEx sessions to the external browser	The Mobile CallCast app has been updated to ensure that Teams related WebEx event sessions are properly launched in the external browser to allow for launching the WebEx app where appropriate.	9.4
API Integrations (OPAPI)							
Item #	Configuration Area	Functional Area	Testable	Issue Type	Summary	Description	Release Bundle
CORE-11980	-	OPAPI Document Search endpoint	No	Update	Corrections to the OPDoc API search to ensure results are returned	An issue has been corrected in the OPAPI document search function that was not returning documents when using the opdoc search api due to issues with the read groups and roles. In addition, updates have been made to the provided document deeplink to reflect the more recent document deep link structure.	9.4
Teams Integrations (OPTeams)							
Item #	Configuration Area	Functional Area	Testable	Issue Type	Summary	Description	Release Bundle
CORE-12104	-	OPTeams > Attendance checks	No	Update	Updated Attendance checks for Teams to only those users assigned to the session	Similar to the OPD WebEx integration, the Teams integration has been updated so that attendance checks are only performed on those users that are currently assigned to the Event Session. This restriction limits the checks for attendance and avoids marking users as attended for a session that should not have been.	9.4
CORE-12105	-	OPTeams > Attendance logic	No	Update	Updated MS Teams Attendance logic to evaluate attendance by Display Name	The MS Teams attendance logic for Sessions of an Event has been updated to also utilize the provided Display Name from MS Teams to match to a current assignee of the session in order to mark attendance.	9.4
CORE-12380, CORE-12365	-	Teams Support	Yes	Enhancement	Extensive updates to the Teams integration to better handle registering users and changes in instructors	The Teams integration has been extensively updated to address timing considerations with registering users for Teams sessions, changes made to Instructors, and supporting inconsistencies with shared event sessions. The process of registering users for a Teams session previously only occurred 24 hours prior to the session. This has been adjusted to be part of the hourly cron process to send over new Teams registrants every hour if there are any new registered users. This will initiate the Teams meeting invitation for those registrants (from Teams). In addition, updates have been made to the process of sending over alternate hosts to ensure that changes made to the hosts are not removed by other changes in the registrants to the session. The depth of these updates are documented in the updated Teams Feature Guide.	9.4.9
WebEx Integrations (OPWebEx)							
Item #	Configuration Area	Functional Area	Testable	Issue Type	Summary	Description	Release Bundle
CORE-11779	-	OPCM > WebEx Integration	No	Enhancement	Enhanced WebEx Attendee Process to record all guest accounts in attendee participation data	The WebEx attendee logic has been updated to record all guest users when multiple "guest" accounts are returned in the WebEx attendee report to ensure accurate attendance records.	9.4
CORE-11780	-	OPCM > WebEx Integration	No	Enhancement	Improved the request timing for WebEx attendance information	The WebEx Attendee process previously made a single request for attendance data per session. To improve attendance accuracy, the process has been updated to continue requesting attendance data until at least 20% of the session's registrants are returned in the WebEx attendee report. This is especially important for WebEx Sessions that were started prematurely ahead of the scheduled time.	9.4
CORE-11864	-	OPCM > WebEx Integration	No	Update	Updates to WebEx Attendance Tracking	The process that updates WebEx attendance information has been improved to evaluate the user's Event Completion as the user's session attendance is marked. This should alleviate issues where users were not marked complete for events on shared slices even though they were marked attended. This update performs the Event completion check after the user has been marked attended to avoid any process timing conditions that may have previously been causing some users to not be marked complete for the Event.	9.4
CORE-11783, CORE-12103	-	OPCM > WebEx Integration	No	Enhancement	Added an additional lookup for Display Name for marking WebEx attendance	The WebEx Attendance process currently attempts to match users assigned to the session to mark attendance utilizing the WebEx email. This update will perform an additional check against the provided "display name" from WebEx to see if that matches any users currently assigned to the event session and mark them as attended.	9.4
Optimizations and Ongoing Maintenance							
Item #	Configuration Area	Functional Area	Testable	Issue Type	Summary	Description	Release Bundle
Data Warehouse							
CORE-11753	-	DWL > Various	No	Update	DWL errors now handled more gracefully	Updates have been made to ensure that the DWL either performs a full stop or restart in situations where an error has been encountered. This is intended to prevent situations where the process continues to try to sync data but is thrown into an infinite error loop, or to trigger a complete restart in situations where recovery is likely not possible.	9.4
CORE-11805	-	Data Warehouse	No	Enhancement	Optimizations added to the DWL rebuild / upsert process for better handling of recertified completions	Updates have been made to the DWL rebuild / upsert process to ensure that recertified completions are properly marked with the appropriate administrative_status. This helps avoid situations in an upsert that would have created multiple records with the same administrative_status even though the multiple records would be recertified.	9.4
CORE-12002	-	Data Warehouse > Deleted Status	No	Update	"Deleted" status now included for game scores in the DWL	Updates have been made to ensure that deletions of earned points are properly recorded in the DWL. This can occur if a user is removed from an assignment where they previously earned points in a game. The DWL now correctly reflects an administrative status of "deleted" in these scenarios.	9.4
Reports							
CORE-11748	-	OPCM > Various > Reports	No	Update	Updates made to the report queue system to lock a given report run to a single AWS instance	Updates have been made to the Report Queueing and running system to ensure that a report request remains on the same AWS instance between queued time and run time. This helps avoid situations where a report may be queued on one instance and then run on another, causing a failure of the report to run successfully. This was limited to specific situations and under high report volume when discovered that it could occur.	9.4
CORE-11760	-	OPCM > Events & Activities > Reports > Report 1386	No	Update	Optimized report 1386	Optimizations have been added to report 1386 "Event Attendee List" to remove queries in a loop that were flagged as running slowly in AWS environments. The report should now run more efficiently and should be more accurate to the actual attendees.	9.4
CORE-12201	-	OPCM > Various > Reports	No	Update	Updated report module to prevent duplicate reports tasks	The report module has been updated to prevent duplicate report tasks from being queued within a short timeframe.	9.4
Database							
CORE-11988	-	Database	No	Update	New system setting to control execution of resource-intensive reports	A new system configuration has been added to toggle the ability for reports to run as resource intensive based on their performance impact. This configuration / threshold is set by OPD personnel based on usage.	9.4
CORE-12112	-	Database > xAPI Questions	No	Update	Updated the character limit for xAPI questions and answers	Updates have been made to the process of capturing xAPI questions and answers to ensure that large question and answer combinations are available to be displayed under a user's test attempts in OPCM. Previously they were not accommodated for and would not be recorded.	9.4
OPSession							
CORE-12117	-	OPSession > Various > Games	No	Update	Optimizations made to caching of game scores and points	Adjustments have been made to the process of clearing the game scores cache to ensure that earned points in a game are updated more frequently when changes are made to that game.	9.4
AI Feature Related (Requires Module purchase)							
Item #	Configuration Area	Functional Area	Testable	Issue Type	Summary	Description	Release Bundle
EPICS-316	-	OPCM > Courses/Nuggets > Select Object > Advanced	Yes*	New Feature	Course and Nugget Advanced tabs now indicate if an AI extract exists for that object	If the AI Services layer is enabled for a customer, the Advanced tab of all Courses and Nuggets shows a field in the right hand column to indicate if an extract of the content has been generated as well as a launch link to access and see the extracted content. This extract is integral to the other AI features introduced in 9.4 and subsequent releases.	9.4

EPICS-319	-	AI Feature	Yes*	New Feature	Support added to generate and take practice quizzes for assigned courses and nuggets	A new optional feature has been added to utilize AI for users to generate a "Practice Quiz" from an assigned Course or Nugget. This will create an on-demand quiz allowing the user to test their knowledge of the content without leaving the content playback experience. Quiz questions and responses are not recorded and are used as a User practice option only. Please speak with your OnPoint Engagement Manager on how to purchase and utilize this module.	9.4
EPICS-321	-	AI Feature	Yes*	New Feature	Implementation of an AI driven Test Generator for Admins	A new feature has been added for using AI to generate a Test specific to a Course or Nugget from the extract for that content. Admins have the ability to review and save the Test and it is then associated with the object and made available for use. This streamlines the process for test creation and allows an admin to generate tests for content quickly and easily. Supported question types are multi-choice, single-answer and multi-choice, multi-answer.	9.4
CORE-12155	-	OPCM > Various Objects > Object Pages	No	Enhancement	Object information pages now alert when hourly AI token limit has been reached	When using the AI suggestion option for object Titles/Descriptions, the pages now indicate if the Hourly Token Limit has been reached and will not generate until the next hour arrives.	9.4
CORE-12344	-	OPCM > Content > Courses / Nuggets > Select Course/Nugget > Advanced > AI Extract	Yes	Update	Update AI Extract process for wider Authoring Tool support	The AI Extract process has been updated to provide wider support for authoring tools not previously supported. The AI Extract process now supports the following file types and authoring tools. Nuggets - pdf, docx, pptx, mp3, mp4, html Courses - Rise, Storyline, Domiknow, iSpring, Captivate, Lectora	9.4.8

*Yes - Only testable if module has been purchased and configured

OnPoint Release 9.4 Bug Fixes

Release Notes - Web Version

Bug = feature not working as expected

Course Manager (OPCM)							
Item #	Configuration Area	Functional Area	Testable	Issue Type	Summary	Description	Release Bundle
CORE-12011	-	OPCM > Home > Tasks	Yes	Bug	Corrected issue with displayed time for errored tasks	Updates have been made to ensure that errored tasks properly show correct time information in the Task Queue accessed from the home page of OPCM.	9.4
CORE-12292	-	OPCM > Various objects > Set Equivalent objects	Yes	Bug	Shared Events with Shared Sessions were not available to be set as Equivalent items to other objects.	Updates have been made to the lookups for items that can be set as Equivalent items to ensure that Shared Events with Shared Event Sessions can be set as Equivalent objects to other objects. Previously a Shared Event could not be set as equivalent to another object if it also had Shared Sessions. This limitation has been removed.	9.4.6
CORE-11849, CORE-11877	-	OPCM > Various Reports	No	Bug	Correction to prevent reports from being incorrectly set as Resource Intensive	A correction has been made to ensure that existing reports are not incorrectly set as Resource Intensive.	9.4
CORE-11825	-	OPCM > Various Reports	No	Bug	Corrected for uncaught errors in the Report Queue	Logs showed an uncaught exception that could occur in certain report scenarios that would prevent the Report Task Queue from moving to the next report. These exceptions have been captured in order to allow the report queue to move to the next report run.	9.4
CORE-11747	-	OPCM > Various > Reports	No	Bug	Queued report messaging updated to avoid invalid queued values	Updates have been made to the reports process to ensure that queued report positions are accurate to the current number of queued reports. It has been noticed that the queued position can become inflated when an error report gets stuck in the queue causing highly inflated queue positions above the actual count.	9.4
CORE-11997	-	OPCM > Various Scheduled Reports	No	Bug	Updated Scheduled reports process	The scheduled report process has been updated to accommodate for several situations that presented when multiple schedules were created for the same report. These updates ensure that the subsequent scheduled versions of the same report are not inadvertently cancelled when the first is successfully run. Included in this set of updates is a corrected to a set up issue encountered when using the group recipients option for the managers that should receive the scheduled report notifications.	9.4
CORE-11976	OPCM > Various > Triggers	OPCM > Messaging > Monitor Queues	Yes	Bug	Updated triggered notification logic to fire for mentors	Triggered notifications intended to go to a user's Mentor have been corrected to properly identify the user's Mentor in order for them to receive the notifications. Previously, triggered notifications to a Mentor failed to be sent to the Mentor.	9.4
CORE-12301	-	OPCM > Various Content > Forums link on Object information page	Yes	Bug	Forum view from within OPCM was failing to load the forum	When viewing the forum from the "Forum" button on the information page of an object, the modal popup would previously open but would not load the forum contents. This has been corrected.	9.4.7
CORE-11830	-	OPCM > Various locations > Trigger actions > Assign users to group from Trigger	Yes	Bug	Correction to triggered group assignments to not mark the group as primary	Corrections have been made to the triggered group assignment process to ensure that the newly assigned group is not also marked as the user's primary group.	9.4
CORE-11842	-	OPCM > Various Objects > Assignments > User Selector	Yes	Bug	Improved behavior of User Selector dropdown list when clearing selections	The User Selector dropdown filter rules have been enhanced to automatically refresh and repopulate with results when a selection is cleared. Previously, the prior selection remained the only item in the drop down when attempting to remove it.	9.4
CORE-11841	-	OPCM > Various Objects > Assignments > User Selector	Yes	Bug	Resolved issue with duplicate Org Chart entries in Content Assignment user selector	The Org Chart dropdown on the User Selector page for content assignment has been updated to eliminate duplicate entries. This looked to be occurring when there is a manager at a node as well as users assigned as members of that same node.	9.4
CORE-11958	-	OPCM > Various objects > Triggers > Other	Yes	Bug	Corrected triggered notifications to "Other"	An issue has been corrected that prevented triggered notifications from being sent out if the email recipient was set to "Other". The process was not correctly adding these items to the Email Queue resulting in them not being sent out.	9.4
CORE-11949	-	OPCM > Scheduled report deeplink	No	Bug	Improved messaging for missing scheduled report assignments	If a manager attempts to access a scheduled report link after they no longer have access, they will now see a clear message explaining that the report is no longer available to them.	9.4
CORE-11799	-	OPCM > Users & Groups > Users & Managers > Instructors	-	Bug	The OPCM Instructor filter is now limited to equal and lower-ranking Admins	The OPCM Instructor filter now prevents Admins from viewing other Admins with a higher role than their own. However, Admins can still see roles that are equal and lower than theirs. This update is currently under review to be revised in 9.4.1 to allow an Instructor to set any Admin to instruct a session.	9.4
CORE-12232	-	OPCM > Users & Groups > Users & Managers > Select a user > Assignments > Nugget > Access history	Yes	Bug	Corrected an issue in the display of Access history for a Nugget assigned to a user	The Access history for a Nugget assignment to a user was incorrectly being limited in visual height on the page causing an unnecessary scrollbar when there was more than one recorded access history records.	9.4.1
CORE-11787	-	OPCM > Users & Groups > Reports > Report 1472	No	Bug	Optimizations added to report 1472 (Assignment Completion by Group)	Optimizations have been made to report 1472 (Assignment Completion by Group) to prevent an error encountered when the report is run for large data sets.	9.4
CORE-12121	-	OPCM > Content > Select Content > Advanced > Metatags	Yes	Bug	Corrected ability of content Admins and Event Managers to add meta tags	An issue has been corrected with the Admin Matrix that prevented Content Admins and Event Managers from adding meta tags to content.	9.4
CORE-12484	-	OPCM > Content > Wizards > xAPI Course Creation	Yes	Bug	Corrected issue with xAPI Course creation wizard	An issue was found and corrected in the Content wizard when creating or updating an xAPI course if the AI features set was not enabled. This issue prevented the proper creation of this type of Course through the wizard or when attempting to update the asset of the course. This was specific to xAPI.	9.4.12
CORE-12310	-	OPCM > Content > Reports > Report 1394	Yes	Bug	Correction to results when Report 1394 filtered on a single Course	The Course Progress for Specified Group (Report 1394) was failing to provide results when the filters were used for a singular Course. This has been corrected.	9.4.7
CORE-11921	-	OPCM > Assessments > Reports > Report 1361	Yes	Bug	Corrected an error when running report 1361	Previously report 1361 "Test Answer Analysis" threw an error when run instead of providing the report results; this has been corrected.	9.4
CORE-11992	-	OPCM > Assessments > Reports > Report 1415	Yes	Bug	Error corrected in Report 1415	Corrected an error that was occurring when running report 1415 "Test Answer Analysis for All Questions - Multiselect" which caused the report to fail.	9.4
CORE-12202	-	OPCM > Assessments > Reports > Report 1495	Yes	Bug	Corrected an error in report 1495	Corrected an error in report 1495 "Answer Confidence" where the Mastery column was not populating as expected.	9.4
CORE-12390	-	OPCM > Assessments > Reports > Report 1501	Yes	Bug	Corrected an issue in report 1501 related to multi choice / multi answer questions	An issue has been corrected in report 1501 (Test Answer Response Comparison) that caused multi choice / multi answer responses to not be calculated in the # of responses for a given response to the question.	9.4.10
CORE-11914	-	OPCM > Events & Activities > ILT or Webinar > Select Event > Classes > Select a Session > Create linked sessions	Yes	Bug	Fixed navigation issue with the Finished button on Create Linked Session page	Resolved an issue where the "Finished" button on the Create Linked Session page did not redirect administrators to the Event Classes tab as intended. This was occurring in specific situations, but could prevent the admin navigating appropriately.	9.4
CORE-11977	OPCM > Events & Activities > Events > Triggers > Reminders	OPCM > Messaging > Monitor Queues	Yes	Bug	Corrected Event Deep Links included in Reminders	The event deep link that could be added into an Event Reminder was previously not a correctly formed deep link URL. This has been corrected.	9.4
CORE-11808	-	OPCM > Events & Activities > Event > Event Session > Triggers	Yes	Bug	Corrected view of Event Session custom field substitution values for triggered notifications	The available substitution values for Event Session notifications did not correctly show the event Session custom field options as substitution variables. This has been corrected.	9.4
CORE-11961	-	OPCM > Events & Activities > Select an Event > Classes > Schedule Users > Missing Session Assignment	Yes	Bug	Fixed an issue with the display of missing session assignments	Assigning users to an Event with multiple classes was not correctly associating a "missing session" value with the user for any class past the first. This prevented the user from appearing as missing a session assignment for the subsequent classes in the event, and has been corrected.	9.4
CORE-11750	-	OPCM > Events & Activities > Webinars > Select a WebEx Webinar > Classes	Yes	Bug	Updates made to the "Update WebEx Participation" specific to shared sessions	The "Update WebEx Participation" link available in OPCM specific to each session was not previously working when initiated by an Admin on a shared session. The Primary session link worked as expected, but the shared session did not. This has been updated so that performing the action on the shared session would call the request for the primary session. This update does not relate to the automatic processes that are already in place and is simply an update to the manual execution when performed from the shared session.	9.4
CORE-11881	-	OPCM > Events & Activities > Select an Event > Classes > Schedule Users > Users Missing Session Assignment	Yes	Bug	Corrected an issue with Event Session assignment	An issue has been corrected that prevented users from appropriately showing up in the "Scheduled users" section of an Event if they were not automatically assigned to a session. This presented itself in an Event on the Classes tab for newly assigned users in that they would not appear in the "Scheduled Users" - Missing Session assignment tab of the event.	9.4
CORE-11891	-	OPCM > Events & Activities > Select an Event > Classes > Create or Edit a Session > Add linked sessions > Attempt to change the Primary Instructor	Yes	Bug	Corrected ability to change the Event Session instructor on a linked session	An issue has been corrected that prevented an admin from changing an event instructor for a linked session. In earlier versions of 9.3, this page would incorrectly show html code and was not actionable.	9.4

CORE-11756	-	OPCM > Events & Activities > Webinars > Event Session Wizard	Yes	Bug	Updates to the Event Session Wizard to accommodate for MS Teams and cross slice instructors	Updated the logic in the Event Session Wizard to match existing event types by allowing the listed admin roles to view and select MS Teams hosts from any slice: - Plus Admins - RA Admins - OPRA Admins All other admins continue to see only hosts from their own slice.	9.4	
CORE-12470	-	OPCM > Events & Activities > Reports Report 1114	Yes	Bug	Correction to Attendance Status filter on Report 1114	Report 1114 (Event Attendance for Multiple Groups) has been corrected to ensure that the Attendance Status filter correctly works with the report. Previously changing this specific filter would cause an error and stop the report from running.	9.4.11	
CORE-12282	-	OPCM > Skills & Games > Skill Profiles > Select Skill Profile > Update Status	Yes	Bug	Corrected an issue that caused the Update Status from the Skill Profile information to fail	The Update Status button from the Skill Profile or Curriculum information page was failing to run in the task queue when initiated due to a sql error. This has been corrected and the option to "Update Status" from the skill profile or curriculum has been confirmed to be working as expected.	9.4.4	
CORE-11857	-	OPCM > Skills & Games > Select Skill Profile/Curriculum > Triggers > Reminders	Yes	Bug	Corrected deep link functionality for Skill Profiles and Curriculums in triggered reminders	An issue has been resolved where deep links generated for Skill Profiles and Curriculums were invalid within triggered reminder notifications, preventing the launch of the assignment using the deep links.	9.4	
CORE-11820	OPCM > Administration > Configuration > Dashboards > Builders > All Objects > Past Due	OPPM > Analytics Dashboards	Yes	Bug	Due date widgets updated to ensure assignments with no due date are not included	Updates have been made to the "All Objects - Past Due" widget in the Analytics dashboards to ensure that assignments with a default due date of 1970 are not showing as "past due" in the widget results.	9.4	
CORE-11822	-	OPCM > Administration > Audit Trail	Yes	Bug	Audit Trail updated to reduce duplicate records	Updates have been made to the Audit Trail recording process to ensure that a "reset to Not Attempted" does not record in the audit trail if the user's status was not actually changed because it was already "Not Attempted".	9.4	
CORE-12190, CORE-12191	-	OPCM > Administration > Import / Export > Import Data > Bulk Assignment Management	No	Bug	Corrected duplicate database entries for Bulk Assignment Management tool	Corrected an issue where the Bulk Assignment Management 'Mark Completion' function was recording duplicate entries in the database for Skill Profile / Curriculum objects.	9.4	
CORE-11824	-	OPCM > Administration > System Administration > Administration Matrix	Yes	Bug	Corrected Admin Matrix visibility for customer Root Admins	Updates in 9.3 look to have impacted Customer RAs, preventing them from accessing the Admin Matrix of their slice. This has been corrected.	9.4	
User Experience (OPUX)								
Item #	Configuration Area	Functional Area	Testable	Issue Type	Summary	Description	Release Bundle	
CORE-11872	-	User Interfaces > Various > Interactive Assessments	No	Bug	Corrected issue with Interactive Assessments failing to launch	An issue has been resolved where Interactive Assessment launches would fail if a manager had managed group assignments referencing groups that had since been deleted. This previously resulted in the Interactive Assessment launching to a blank white page instead of the Assessment.	9.4	
CORE-11885	-	User Interfaces > Accessing a Nugget with Test in Template	No	Bug	Fixed an issue where some tests would not load when accessed through nuggets	An issue has been corrected that caused certain tests to appear blank when opened from nuggets. This was specifically occurring with some tests when associated with a nugget and accessed through OPPC.	9.4	
CORE-11902	-	OPUX > User Interfaces > Various > Notes	Yes	Bug	Corrected a formatting issue when editing notes	The Notes Viewer now preserves all text styling upon navigation to the edit note page. Previously html tags were removed from the entered text upon edit and save.	9.4	
CORE-12283	-	UI functionality	No	Bug	Corrected an issue that caused UI information to be incorrect on refresh	An issue was found in communication to the UI that caused enabled modules to be incorrectly disabled on subsequent refreshes of the UI. This was due to data points missing in the environment information that would cause elements such as games, forums, etc to be disabled on subsequent refreshes of the ui. This has been corrected.	9.4.4	
CORE-12289	-	User view of Assigned Event Sessions	Yes	Bug	Issue with full Event sessions with waitlist disabled not showing for assigned users	An issue has been corrected that was preventing users from seeing an assigned session if that session was full or over the seat limit and also had the waitlist disabled. Updates to prevent unassigned users from seeing these sessions was incorrectly also impacting assigned users.	9.4.6	
CORE-12297	-	Assessment Template > Begin Test	No	Bug	Caching issue was causing the "Begin Test" button to be unresponsive for some users	A caching issue related to Shared customer slices caused the "Begin Test" button to be unresponsive for some users depending on Template access across supported slices. This has been corrected with updates to the caching process of the Assessment Templates.	9.4.6	
CORE-12330	-	OPUX > Skill Profile > Progress Board	No	Bug	Corrected display of Assessment Sets within Skill Profile in Progress Board	An issue has been corrected in standard and custom Progress boards that was preventing Assessment sets from appearing as available in the context of a Skill Profile when that Assessment set was assigned to the user but Not directly available in their catalog. This was an issue introduced in earlier 9.4 releases.	9.4.8	
CORE-12366	-	Gameboards view	Yes	Bug	Correction to issue when viewing a Gameboard	An issue in the Websockets method was preventing Gameboards from displaying the content associated with that board. The underlying communication has been updated and is now properly showing the items associated with the gameboard.	9.4.9	
CORE-12395	-	Gameboards view	No	Bug	Corrected issue when accessing Gameboards from mobile and portal with the same user	Corrections have been made to a situation that could present itself when a user accesses a gameboard from the mobile app and then also from the browser or accessing in multiple browser instances. The second device or browser to access the gameboard would see no waypoints loaded for the gameboard.	9.4.10	
CORE-12407	-	OPUX > Launch of Surveys using Test Templates	Yes	Bug	Corrected an issue that prevented Surveys from properly launching	An issue has been corrected that prevented surveys from launching properly when customers were utilizing OPPC. Users were presented with a blank white page when launching the survey previously.	9.4.11	
Performance Manager (OPPM)								
Item #	Configuration Area	Functional Area	Testable	Issue Type	Summary	Description	Release Bundle	
CORE-11802	-	OPPM > Users > Assignments	Yes	Bug	Updated Performance Manager assignment view for archived assignments	When reviewing a managed user's assignments in the User Assignments tab in OPPM, archived assignments now only appear on the user's history tab. These archived assignments were incorrectly appearing on the assignments tab.	9.4	
CORE-11858	-	OPPM > Events > Select a Session with Audience restrictions > Available Users	Yes	Bug	Update to view of managed users when assigning to Event Sessions with Audience restrictions	Updates have been made to the Performance Manager's view of available managed users to assign to available event sessions. The implementation of Audience restriction updates in relation to Group based restrictions was incorrectly using the manager's managed groups along with the audience group, which caused users that met the audience restrictions to not properly appear in the list to be assigned to the session. This has been corrected and now the manager's managed groups have no impact on the audience group restrictions.	9.4	
Portal (OPPortal)								
Item #	Configuration Area	Functional Area	Testable	Issue Type	Summary	Description	Release Bundle	
CORE-12183	-	Various Shared content > Launch Deep Links	Yes	Bug	Corrected deep links for shared content	An issue has been corrected which previously caused content deeplinks from shared content to attempt to launch the object from the original slice, which was correctly blocked. This has been corrected and the deep links now launch the shared content from the appropriate slice.	9.4	
Content Presenter (OPCP)								
Item #	Configuration Area	Functional Area	Testable	Issue Type	Summary	Description	Release Bundle	
CORE-11751	-	OPCP > SCORM Viewer	No	Bug	Updates to prevent error on invalid reported SCORM data related to time	Updates have been made to the SCORM tracker in OPCP to accommodate for SCORM information in an unexpected format. On occasion, it has been noticed that some SCORM content is sending up the time information as "NONE" instead of an expected time value. This unexpected format was causing an error to be logged.	9.4	
CORE-11754	-	OPCP > Activities > Activity View	Yes	Bug	Updates to the display of Activity comments in the appropriate time zone offset	Updates have been made to the display of activity comments in OPCP to ensure that the timestamps reported / displayed are accurate based on the time zones recorded and in the current user's time zone. Previously a discrepancy in the calculation of the user's time zone caused the activity comment timestamp to report an incorrect time for the comments.	9.4	
CORE-11904	-	OPCP - Assignment Launch	Yes	Bug	Corrected a completion error when accessing on mobile and then finishing in OPCP	An error was corrected which caused users to not be marked complete if they accessed a course or nugget on the mobile app and then completed the item in OPCP.	9.4	
CORE-11909	-	OPCP - Assignment Launch	Yes	Bug	Resolved OPCP welcome message issue	OPCP has been updated to only show the welcome message section when the slice configuration allows it and the course has a defined welcome message. Previously the welcome message was always displayed contrary to configurations.	9.4	
CORE-12173	-	OPCP > Assessment Set > Completion	No	Bug	Added welcome page cleanup checks for OPCP	An issue has been corrected where users could not earn completion in OPCP if intro page records remained after the welcome message was removed from the Assessment Set. This only impacted those users that had accessed the Assessment Set when there was a welcome message and then attempted to complete it after the welcome message was removed.	9.4	
CORE-12222	-	OPCP > Content	Yes	Bug	Update to OPCP to properly adhere to Foreign source "check completion" configuration	OPCP has been corrected when launching Foreign Source items to ensure that the launch adheres to the "check completion" configuration and does not check for completion for items that are marked complete from external processes. This specifically was occurring for Foreign source items like Percipio where OPCP was incorrectly marking the item as complete when launched instead of remaining incomplete until the returned status is captured from Percipio.	9.4.1	
CORE-12302	-	OPCP > Course Launch with embedded Forum links	No	Bug	Issue with embedded Forums in Content not showing the identified forum	An issue has been corrected that prevented forums that have been embedded in Course content from showing the identified Forum in the iframe within the content. This is a specific situation where forums have been embedded in the course content in an iframe and the forum loaded the forum list instead of the identified forum. This has been corrected and no changes need to be made to existing content for this to begin working again.	9.4.7	
CORE-12328	-	OPCP > Assignments > Assessment Set	Yes	Bug	Corrected an issue preventing completion of an Assessment Set that contained Appraisal(s)	An issue has been corrected specifically in OPCP that prevented Assessment Sets from being marked as complete if that assessment set contained at least one appraisal. This has been corrected and confirmed that these assessment sets are now properly marked as complete.	9.4.8	
Content Viewer (OPCV)								
Item #	Configuration Area	Functional Area	Testable	Issue Type	Summary	Description	Release Bundle	
CORE-11901	-	OPCV > Event Attendance > Select A Session as a secondary Instructor > Start	Yes	Bug	Corrected WebEx secondary Instructors unable to start sessions	An error occurred when a secondary Instructor attempted to start a WebEx Session that they were set to instruct. This has been corrected and secondary Instructors can now once again Start WebEx sessions.	9.4	

CORE-11955	-	OPCV > Event Attendance > Select a Session > Start Session	Yes	Bug	Corrected a time zone issue with the Event Session Start button	An issue has been corrected that prevented the Event Session Start button in the OPCV Instructed Events pages from being active for sessions in different time zones than the server. An update has been made to ensure that the time zone conversions are properly done to ensure Instructors can access the "Start Session" button when appropriate.	9.4
CORE-12273	-	OPCV content exit / Testset templates	Yes	Bug	Correction to tracked start time in testset templates and OPCV	An issue has been introduced and corrected in 9.4 that caused content launches in OPCV to not correctly track a user's start time. This was occurring for Courses and Nuggets and Assessment Sets launched in templates. This issue was introduced in the 9.4 release and corrected here. The incorrect start date appeared in the access history for any launched assignments when the customer was still using OPCV.	9.4.3
Teams Integrations (OPTeams)							
Item #	Configuration Area	Functional Area	Testable	Issue Type	Summary	Description	Release Bundle
CORE-11762	-	OPCM > Events & Activities > Webinars > MS Teams Webinar > Classes > Session	No	Bug	Provided better error handling for invalid MS Teams meeting requests	Better error handling has been put in place when the MS Teams meetings / webinars function requests meeting attendance but there is an invalid user id or meeting id. This often would present itself for meetings that had been cancelled in Teams or the host was removed before the requests were made for those connected items in OPLS.	9.4
WebEx Integration (OPWebEx)							
Item #	Configuration Area	Functional Area	Testable	Issue Type	Summary	Description	Release Bundle
CORE-11792	-	Course Manager > Events & Activities > Webinars > Class > Session > Participation	No	Bug	Corrected "Update WebEx Participation" process for replica sessions	Selecting the "Update WebEx Participation" from a REPLICA session was not correctly calling the WebEx participation report and therefore not marking users attended for the session. This was an issue specifically with the use of this manual button and has been corrected.	9.4
Login (OPLogin)							
Item #	Configuration Area	Functional Area	Testable	Issue Type	Summary	Description	Release Bundle
CORE-11995	-	OPLS > Non-SSO Login	Yes	Bug	Corrected invalid login ID error	Corrected an error which occurred for non-SSO users when an invalid Login ID was entered.	9.4
OPCommon (OPCommon)							
Item #	Configuration Area	Functional Area	Testable	Issue Type	Summary	Description	Release Bundle
CORE-12129	-	OPCM > Events & Activities > Select Event > Classes > Schedule Users	No	Bug	Updated the Coaching Session / Slot transition	When using "Change Assigned Session" from the listed page, the user should be unenrolled in their current session and then enrolled in the newly selected session. This process was found to generate duplicate event sessions for a Coaching Slot when used with a user already assigned to a Coaching Slot. Instead of updating the existing Slot it was instead generating a duplicate Slot that the user was not assigned to, and could therefore be assigned to a different user inadvertently.	9.4
Mobile Gateway (OPMGW)							
Item #	Configuration Area	Functional Area	Testable	Issue Type	Summary	Description	Release Bundle
CORE-11903	-	CellCast App	No	Bug	Correction to the time zone information recorded from CellCast app access	Corrections have been made to ensure that CellCast app and content access for users in time zones contrary to the server time zone are properly recorded for the correct time zone. Previously time zone discrepancies could cause duplicate access records hours apart.	9.4
CORE-12393	-	Mobile Registration	No	Bug	Corrected an issue that prevented Mobile app registration	An issue was encountered that would prevent the mobile ios app from registering a new user if that user was assigned a malformed cms course. The cms data caused the mobile registration process to fail when assigned to a user.	9.4.10
Analytics (OPAnalytics)							
Item #	Configuration Area	Functional Area	Testable	Issue Type	Summary	Description	Release Bundle
CORE-11936	-	Dashboards	No	Bug	Resolved dashboard loading issue for some managers	Corrected an issue that prevented dashboards from loading for certain manager accounts. A startup process for the Analytics dashboard could cause a data issue that prevented the dashboards from loading for some managers.	9.4
API Integrations (OPAPI)							
Item #	Configuration Area	Functional Area	Testable	Issue Type	Summary	Description	Release Bundle
CORE-11905	-	OPAPI Document Search endpoint	No	Bug	Corrections to the OPDoc API search to ensure results are returned	An issue has been corrected in the OPAPI document search function that was not returning documents when attempting to call the search method for documents that also had read group restrictions applied. In addition, updates have been made to the provided document deeplink to reflect the recently updated document deep link structure.	9.4